06/09/2023 - Agenda Item 4

When remodeling the Registrar's office yet again, consideration should be given to the different conditions of observation. Observation of polling locations as stipulated in our statutes does not pertain to the processing center because it does not involve "voter" activity. So, rather than wasting valuable real estate within the processing center on a fish tank and media area, why not just change the hallway wall to glass like the ones across the hall in the Recorder's office? The public can be free to roam the hallway as they like without having to rely on staff to let them in or out. This also creates a much more secure area without media interference and no required signing of forms, etc.

Furthermore, the atrium should absolutely NOT be utilized as a polling location. It is the most unsecured place for confidentiality and control of processing voters. It should be moved to the conference room of building C.

Before buying into the line that population growth being a factor in increased voter registration, you might want to check that against the 2020 census data. It just isn't adding up.

There is absolutely no reason Washoe can't send postcards out NOW to verify their voter lists in order to reduce the waste of election materials and to ensure voters are legitimate.

#G Tracey Thomas

Janet Butcher WASHOE COUNTY ELECTION ISSUES - 2022

This is from an IT (Information Technology) and Project Management view point. Although it might be supported by various organizations or "clubs", this is an observation of my many years of either being audited or auditing IT entities.

Maintain voter registry lists - the following was not accomplished:

- a. Prepare and maintain a list of actual active and inactive voters
- b. Organize and conduct the annual canvass of voters to ascertain residency
- c. Remove from the list electors who move from the voting district, die, or are disenfranchised
- d. Participate in recanvassing in the event of a voting discrepancy many people were surveyed by community members that said they DID NOT vote, but they are tagged as having voted!!!
- e. Prepare list of overseas voters who are not on the registry list there were people who took the extra effort but in the end their vote was not registered
- f. Proper follow up on those people who reported that they voted but they are not showing up as having voted.
- 2. Appoint and train an <u>adequate</u> number of election poll workers and ROV staff: This was not accomplished.
 - a. Polling locations were under staffed
 - b. Subject Matter Experts who actually knew what the procedure or process was for anomalies or how to obtain the answer was lacking.
 - c. Follow up "Root Cause Analysis" with the ROV staff and Election workers on the issues and irregularities that occurred and how to address them with the next election cycle.
 - 1. How to appropriately handle a voter who comes in with ID to "inperson" vote and they were already tagged as having mailed in a ballot. This is

identity theft and police should have been called and a report written. If this was done – there has not been information provided to the public.

- 2. How to suitably handle any "drop-off" ballots that were placed into the drop-off box that had not been scanned into system. This happened and a incident report should have been completed, but was not. Beside not being scanned into the system these ballots did not have a "receipt" stamp.
- 3. Supervise all poll works on the day of election: This was not accomplished.

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Janet Butcher WASHOE COUNTY ELECTION ISSUES - 2022

- a. On-site oversee of each polling station. Although there were some seasoned poll workers and poll worker leads, they didn't possess the in-depth handling since the 'Universal Everyone dead or alive or actually legal voter" propagation of vote by mail effort.
- 4. Ensure the proper maintenance, transportation, storage, and preparation of voting machines, laptop computers and peripherals. While the transportation and storage did not appear to have a deficiency, the maintenance of equipment was lacking.
 - a. Appoint more than one person to maintain the machine mechanics and technical equipment there seemed to be only one person to handle all election sites on election day, he logically and logistically could not be at all sites.
 - Reliable contingency plans in the event of machine, computer and/or peripherals malfunctions – several locations were not functioning for hours resulting in long lines.
 - c. Inadequate training for election officials on the machines' operation, laptop computers and peripherals
 - d. Inadequate oversight on the live stream video (although stated as a "curtesy" and threatened to be taken away if people complain) the transparency is paramount in this day and age to guarantee the integrity and accountability of our elections as stated in the ROV mission statement. Although it was affirmed that no one entered the ballot room or Registrar's Office during the time that the courtesy livestream was down were there people who had not left the room how are we to know what happened while the cameras were dark?
- 5. Ensure the accuracy of the ballots this was VERY POORLY done
 - Ballots were sent out in error not once but twice.
 - b. Improper follow up and notification to those receiving the errored ballots
 - c. The cost of the ballot error has not been accounted for or published.
 - d. Proper handling and accounting of the ballots that were in error.
 - e. Dishonesty about the ballots that were in error.
- 6. Overall Security of the system
 - a. All poll workers used the same user signon & password this may have been done in the past, but to ensure data integrity, follow-up and accountability this is a very poor practice, any IT professional would be up in arms.

Janet Butcher WASHOE COUNTY ELECTION ISSUES - 2022

2022 Primary take aways:

Why are Audit's important? An audit is important as it provides credibility to a set of financial or data statements or processes and procedures and gives the shareholders confidence that the accounts are true, fair and credible. It can also help to improve an entity's internal controls and systems.

Software audits are not only the necessary evil that entities need to conduct at some point. They are also a great opportunity to focus on the current state of your product/software/infrastructure and adjust it to business, legal, security, accuracy and user requirements. But we are aware that this is not allowed with the Dominion machines.

Procedure audits can evaluate compliance procedures, security policies, user access control, risk management procedure and entity's policy, procedure and processes.

Process audits - evaluates whether a process and its resources are being managed effectively and helps determine if specific business objectives are being achieved.

I would like to address the incompetence in procedure and process of the 2022 election "primary season" held in Washoe:

- using the same colored ballot bags to transport items other than ballots;
- · the chain of custody concerns via the USPS;
- the lack of Poll workers: □
- if you were lucky enough to be selected inadequate poll worker training;
- the abysmal "chain of custody" handling of the unsolicited mail in ballots:
- I the anomalies of those who voted but they are not reported as having voted;
- the fact that people are allowed to register without proper id that they truly are Nevada residents;
- people were inadvertently either removed from the roles or switched to nonpartisan;
- the cost of a 6 week process that could be handled in less time and cost;
- · Why local resources are not used for hiring Poll Workers or printing of materials;
- Quality of printed ballots and the need to place party affiliation on the ballot
- 2022-07-12 comments at the Washoe County Commissioner meeting

We have CABS (community advisory boards), could the commissioners explore creating Election advisory boards to conduct these audits and help identify and remedy these process and procedure deficiencies?

Quickly I want to say the Primary Poll workers were polite and courteous!

First, there is a lot of talk about transparency, yet this county continues to prove it is completely incapable of being transparent.

This report before the Audit Board is dated May 31, 2023.

Even with a county liaison, I was not notified of the release of this report until an external source made me aware of it on June 8th and was "scheduled" to be called at 3pm on Thursday (yesterday) notifying me of this 80 page report. Unlike the folks who work for the county manager who apparently sit around with nothing to do, the rest of us who sacrifice our time and energy at NO cost to the county to take the time to review agenda items and then having to decipher these types of reports and then create a narrative that is (not by law) limited to 3 minutes to present our information in the remote hope that it will not fall on deaf ears were given at most 3 days to review and comment.

Of the 11 conservatives and 22 liberals that were put on a list to be interviewed by TEG, that I'm aware of, only 3 conservatives were interviewed, these being poll observers, and while the report references "external stockholders" we have not idea which side of the isle they obtained this information.

I, Nicholas St Jon, was on this list, yet was never called or interviewed. The publishing of my Provisional Ballots Errors Report and meeting with Brown and staff on July 6th, 2022 is what forced the issue of having a 3rd party review the election process and bring recommendations to make them more "free and fair", yet didn't seem to be a need to interview Nicholas.

* First question you MUST answer: Why was Nicholas St Jon and other conservative voices that have been deeply involved in the election integrity of this county's elections not been called?

To enlighten those NOT familiar with the highest LAW in our great country, The US Constitution, the 1st Amendment states that the people have a right to bring our grievances to the governing body, then the governing body is COMPELLED to "redress" which is a fancy term for resolve those grievances which means you MUST answer our questions and meet with us to bring a resolution.

Getting to the 80 page report. The spending of \$100,000 to tell you what we've been telling you for 2½ years, that the RoV office is a train wreck with being poorly managed, confusion with staff as to procedures, apparently the lack of standard operating procedures, the hundreds of violations of NRS codes that have been documented by signed affidavits, the hundreds of hours and at personal expense spent on verifying legitimate voters on the voter rolls, the 300 "challenged" voters via signed Jurat affidavits turned into the RoV's office and

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Talking points for the Audit Review Board meeting 6/9/2023



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only 12 being removed, no communication with the team that turned them in and then the 288 "dismissed" because they used the NCOA but verified in person.

The report indicated that the RoV office is under staffed and lack in training and procedures. The fact that the entire staff of the RoV office has turned over is an indictment of the lack of good leadership and warrants another look at finding competent leadership in the top positions of the department.

An epic example of the ineptness of the RoV's office was played out in a Public Records Request to obtain the Polling Books data from the 2020 General Election. PRR was submitted August 28th, delayed to September, then November, January and finally February. When inquiring what the delay was, it was explained that they had every available staff member working on a very labor intensive process where each record had to be reviewed (252,000 voted in the 2020 General Election) to review any "confidential" information. When Nicholas met with the RoV and suggested they remove ALL the phone numbers and addresses, he received the polling books within just a few days. 5 months to get information that should not have taken more than an hour to obtain. Data that should have been used in the "investigation" by Samantha Turner of the Provisional Ballots Errors Report.

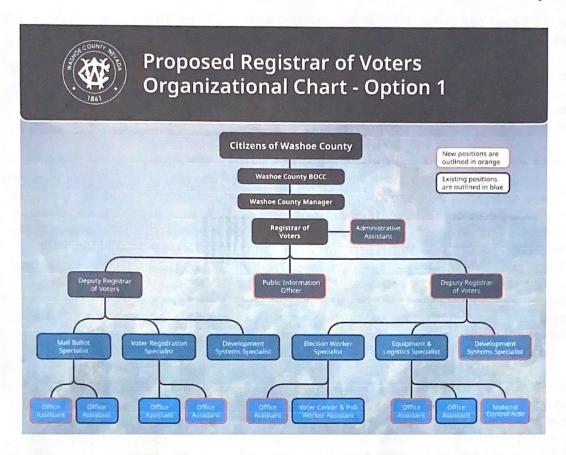
While We The People of Washoe County want to see a more proficient RoV's office and concur with the need to hire and train additional staff, the proposed salaries were and are of great concern. \$139,000 for the "Deputy" RoV position? \$108k for an Admin Assistant position? I worked as an Administration Assistant at the Jet Propulsion Lab in Pasadena on deep space projects and made a fraction of that.

*Second question: Who and how are these salaries determined?

Ballot errors and the waste of 2022. The ballots had to be reprinted I believe 2 times, and even after that there were still people either left off the ballot or people on the ballot that should not have been there.

A very easy remedy is to send the proof to every registered candidate, case closed.

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Option 2: Reclassify specialist positions as managers.

A second option would flatten the organizational chart by keeping one DROV but reclassifying existing specialist positions to managers. In this option, less executive oversight would increase the need for more experienced individuals with strong management skills to ensure smooth operations and oversight of technical positions. Under this option, we suggest the technology team report directly to the ROV to ensure adequate coverage of all election technology and software applications. Further, one DSS should be reclassified to development systems supervisor. This individual should be a certified project manager or have experience in project management to ensure technology projects are managed appropriately.



*Question #3: What will be done to ensure the public is actually involved if they want to be in the LAT process in a meaningful way? Who can make sure that the public has the opportunity to have ballots marked in certain ways will be tested for and that the test ballots are some preconcocted sample that does not represent real life and ballots being processed.

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This report does not seem to address the problem of using the ERIC system other than it overloads the RoV staff with 200-300 updates or new registrations from the DMV which does not verify citizenship.

Several states have now uncoupled themselves from ERIC. The BCC could instruct the RoV office to simply stop processing these unverifable and highly likely illegitimate voter registrations.

Cleaning the Voter Rolls:

The public have been coming into the BCC meetings now for 2 years telling the commissioners that there is a problem with the Voter Rolls and have even agreed to provide people at no charge to help clean up the rolls.

*Question #7: When with the BCC put on the agenda for "public hearing" an item to discuss with the public how to utilize it's citizens to assist in getting the voter rolls cleaned up?

This report estimates over 2,000 hours for TEG to implement all of these changes. I doubt very seriously that the additional \$500k in the contract as part B will be sufficient to cover those costs.

Not only does it NOT cover all of those additional hours, but it didn't even address the more agreivous problems in the elections process.

It also did not address the very problematic tabulators by Dominion. By their own admission, they are prone to being hacked and/or errors. According to the law, these machines MUST be 100% trustworthy or they cannot be used. The Reasonable Doubt report shows definitive proof that vote switching was occuring in the 2020 General Election for District 1 Berkbigler vs. Hill. There is a case opened at the Sheriff's office, case #22-5105 that has been sent to the Secretary of State's office and should have been sent to the State Attorney Generals office for investigation.

Nicholas St Jon 775.237.3447 nicholas.stjon@gmail.com



We've been complaining of the mismatch of numbers as reported by the RoV's office and the voter rolls we get in trying to reconcile these differences for over 2 years.

Page 19: "Detailed and accurate information on the issues was not identified nor communicated effectively among the primary stakeholders. This incread public confusion, brought scrutiny and eroded trust." Yep!

Page 21: "Ballot chain of custody and security is a key component of intake and colleciton practices. The chain of custody should be in line with ballot processing and include utility for reconciliation and accounting, rather than simply to demonstrate they are counted."

There was no mention in this report of the breaking of chain of custody on the last day of early voting or on election day for both the Primary and General elections.

There were reports of "individuals" dropping off ballots when by law its required to have 2 people.

Reports of polling place managers being told to "stay in your vehicle" and then security guards would take the bags of ballots into the RoV area WITHOUT chain of custody counting and verification of ballot counts in the bags, verification of the proper seals etc. The very fact that someone took possession of the bags of ballots and did not sign a count verification is a violation of the entire process making it untrusted. While nothing nefarious "probably" happened, that the opportunity existed at all is troubling.

Election ballot processing observers:

The report points out that a better "observation" station needs to be designed and the public should be involved in the process.

This goes back to the lack of transparency and the animosity towards the public. We could not see if signature matching was even close and that the public would not be allowed to see if it was because, and fill in the blank with NO discussion on how they could make it work, no observation of adjudication or duplication, only cameras so far away from the tabulators that other than seeing someone putting a pile of ballots in the machine had no way of knowing if they were doing it correctly, if ballots were being added or taken out or even being run 2 or even 3 times.

We tried to watch the Logic and Accuracy tests (LAT) but could ONLY stand behind the machines and not even allowed in front of the machines to verify anything was being done properly.

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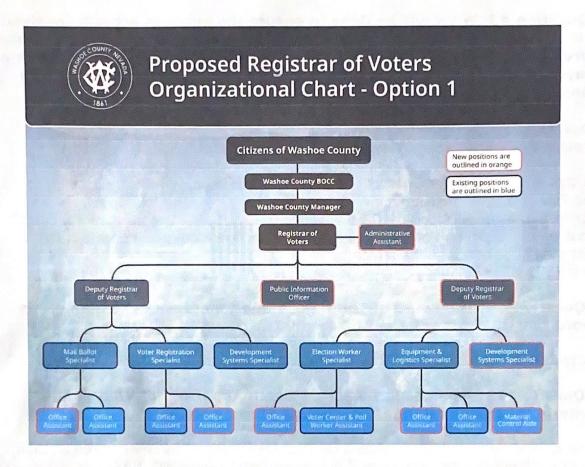
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